


 Diver Platform™

Revenue Cycle Advisor®

IMPROVE EFFICIENCY WITH QUICK ACCESS TO YOUR DATA



Revenue Cycle Advisor integrates data multiple sources so that you can compare processes and operations to yield actionable insights. Information is presented in a meaningful context to help you understand where to investigate to determine operational and process improvement areas. Revenue Cycle Advisor decreases your need for IT support by providing a complete view of important data.

ACCESS TO STANDARD OUT-OF-THE-BOX MEASURES

Revenue Cycle Advisor comes with more than 30 out-of-the-box measures that can be quickly implemented in your hospital. These measures include:

- Days Gross Revenue Held In Credit Balances
- Days Gross Revenue in Unbilled Status
- Final Billed Not Submitted to Payer (FBNS)
- Clean Claim Submission Rate
- Overall A/R Days
- Net A/R Days
- Total Charges by Service Date
- Total Charges by Posting Date
- Charge Lag Days
- Bad Debt
- Bad Debt Write-offs as % of Gross Revenue
- Denial Rate
- Gross Revenue
- Net Revenue

AD HOC ANALYTICS

Revenue Cycle Advisor enables you to quickly monitor and manage the speed of billing, submission, and collection processes. It provides consolidated views of key revenue cycle data sources and metrics that summarize and provide details on efficiency and procedures. Revenue Cycle Advisor will help you identify areas for improvement and discover insufficient processes, resulting in the ability to gain lost revenue.

Information is quickly available—through dashboards, reports, and ad hoc analytics. Revenue Cycle Advisor provides users access to Claims Management, Charges Capture, Reimbursement, Revenue Integrity, and other measures through Diver's analytical dashboards.

Users can view key metrics and then click on any number or graphical view to answer questions about the underlying detail. Users instantly answer questions and gain insight on opportunities for improvement.

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Location: All Values (8) Calendar: Calendar Year-to-Date Summary Beginning Month: 2018-07 Ending Month: 2018-12

Measures	MONTH TO DATE			CURRENT COMPLETE MONTH			YEAR TO DATE		
	Nov-2018	Nov-2017	% +/-	Oct-2018	Oct-2017	% +/-	2018	2017	% +/-
Claims Management									
Net A/R Days	42.3	41.4	2.1% ▲	43.6	41.5	-4.8% ▲	43.2	41.9	3.0% ▲
% Billed A/R Days > 60	33.2	31.6	4.8% ▲	35.2	31.3	11.1% ▲	36.1	31.6	12.5% ▲
% Billed A/R Days > 90	20.6	22.5	-9.2% ▼	21.4	22.2	-3.7% ▼	21.1	21.5	-1.9% ▼
% Billed A/R Days > 120 Days	12.9	14.6	-13.2% ▼	11.9	12.4	-4.2% ▼	11.8	13.2	-11.9% ▼
Clean Claim Submission Rate	93.5	95.3	-1.9% ▼	94.1	90.3	4.0% ▲	94.5	95.3	-0.8% ▼
Reimbursement									
Denial Rate	6.9	7.3	-5.8% ▼	7.1	6.3	11.3% ▲	7.1	7.3	-2.8% ▼
Denial Write-Off as % of Net Revenue	3.1	3.5	-12.9% ▼	2.9	2.5	13.8% ▲	3.2	3.5	-9.4% ▼
Overtured Denial Rate	85.3	83.6	2.0% ▲	84.6	84.3	0.4% ▲	85.1	89.5	-5.2% ▼
Revenue Integrity									
Net Revenue (\$K)	17,992	16,289	9.5% ▲	17,992	16,289	9.5% ▲	89,960	86,653	3.7% ▲
Average Daily Gross Revenue	740,433	678,356	8.4% ▲	844,433	850,567	-0.7% ▼	834,658	785,865	5.8% ▲
Discharged Not Submitted Days	5.1	5.2	-2.0% ▼	5.3	4.9	7.5% ▲	5.2	5.3	-1.9% ▼
Charge Capture									
Total Charges by Service Date	19,432	18,573	4.4% ▲	20,768	19,243	7.3% ▲	91,456	89,345	2.3% ▲
Charge Lag Days	7.5	7.4	1.3% ▲	7.4	7.2	2.7% ▲	8.1	7.6	6.2% ▲
Late Charges (\$K)	2,961	2,576	13.0% ▲	3,065	2,756	10.1% ▲	14,805	13,583	8.3% ▲
Late Charges as % of Total	3.2	2.8	12.5% ▲	3.1	3.0	3.2% ▲	3.2	2.9	9.4% ▲
Financial Management									
Bad Debt as % of Gross Revenue	0.7	0.8	-14.3% ▼	0.8	0.9	-12.5% ▼	0.7	0.7	0.0% ▲
Charity Care % of Gross Revenue	1.8	1.7	5.6% ▲	1.7	1.7	0.0% ▲	1.8	1.7	5.6% ▲

Revenue Cycle Advisor's measures dashboard

BUILT ON AN AWARD-WINNING PLATFORM

Revenue Cycle Advisor is built on Diver Platform, which is a six-time Best in KLAS winner in healthcare business intelligence and analytics (2010, 2011, 2012, 2014, 2015/2016, 2019).

Revenue Cycle - Standard Measures

Claims Management Days Gross Revenue Held in Credit Balances Days Gross Revenue in Unbilled Status Final Billed Not Submitted to Payer (FBNS) Clean Claim Submission Rate Overall A/R Days Net A/R Days Billed A/R Days > 30 Billed A/R Days > 60 Billed A/R Days > 90 Billed A/R Days > 120	Other Management Bad Debt Bad Debt Write-offs as % of Gross Revenue Charity Care Write-offs as % of Gross Revenue Case Mix Index Reimbursement Denial Rate Initial Zero Paid Denial Rate Total Denial Write-Off as a % of Net Revenue Overtured Denial Rate (appeal success rate)	Revenue Integrity Gross Revenue Net Revenue Gross Revenue in Discharged Not Final Billed (DNFB) Days Gross Revenue in Discharged Not Final Billed (DNFB) Discharged Not Submitted to Payer (DNSP) Average Daily Gross Revenue
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Revenue Cycle Advisor's measure dictionary



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ADVISORY SERVICES
INDUSTRY EXCELLENCE AWARD
2019 WINNER

About Dimensional Insight

Dimensional Insight is a leading provider of integrated business intelligence and performance management solutions. Our mission is to make organizational data accessible and usable so everyone from analysts to line of business users can get the information they need to make informed, data-driven decisions.



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