

Financial Management



KLAS recognizes vendors for financial, HIM, RCM solutions

Kelly Gooch - Friday, February 1st, 2019

Five vendors earned top rankings from independent research firm KLAS for their financial, revenue cycle management and health information management solutions.

"Best in KLAS" rankings are based on KLAS examinations of leading software and services vendors in healthcare. They are given in software and services market segments with "the broadest operational and clinical impact on healthcare organizations."

For this year's rankings, KLAS Research looked at information from 2,500 interviews conducted monthly with providers and payers, representing the experiences of more than 4,500 hospitals and 2,500 clinics.

The financial/revenue cycle/HIM "Best in KLAS" category had five vendor solutions, ranked on a scale of 0 to 100, including

feedback in six performance categories: culture, relationship, operations, product, value and loyalty.

The five vendor solutions and their rankings:

Enterprise resource planning

1. Workday HCM, Financial Management and Supply Chain: 89.4

Healthcare business intelligence and analytics

2. Dimensional Insight Diver Platform: 91.7

Patient Access

3. DCS Global Patient Access: 89.3

Patient accounting and patient management (large hospital/integrated delivery network)

4. Epic Resolute Hospital Billing: 89.5

Speech recognition: Front-end EMR

5. MModal Fluency Direct: 92.5

Read more about the rankings here

<https://klasresearch.com/report/2019-best-in-klas-software-services/1473>.

Editor's note: Jessica Kim Cohen contributed to this story.