

Best of KLAS 2019 highlights Epic and Impact Advisors

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The annual recognition program from KLAS Research highlights vendor solutions that it rates as the best in various market segments.

The Orem, Utah-based organization says its Best in KLAS program aims to recognize vendors' "outstanding efforts to help healthcare professionals deliver better patient care."

The rankings assess vendor solutions that lead software and services market segments "that have the broadest operational and clinical impact on healthcare organizations," it says.

In this year's list of honorees, KLAS highlighted Epic, the Verona, Wis.-based company that it named as the top overall vendor for the ninth consecutive year. In addition, it selected Impact Advisors as the No.1 IT services firm, a recognition that it had awarded to Optimum Healthcare IT the past two years.



Premier is the top overall consulting firm and also won a Best in KLAS award for Strategy, Growth and Consolidation Consulting.

Other top awards included Most Improved Software Product for GE Healthcare's Universal Viewer, and Greenway Health grabbed the top spot as the Most Improved Physician Practice Product for ambulatory practices with 11 to 75 physicians.

Below are the 2019 Best in KLAS software and services vendor winners segmented into categories.

INPATIENT CLINICAL CARE

Acute Care EMR (Large Hospital/IDN): **Epic EpicCare Inpatient EMR**

Automated dispensing cabinets: **Omnicell OmniRx**

*Community HIS: **Athenahealth athenaOne for Hospitals and Health Systems***

*Health Information Exchange: **Epic Care Everywhere***

*Laboratory (Large Hospital/IDN): **Epic Beaker***

*Smart pumps: **ICU Medical Plum 360***

AMBULATORY & POST-ACUTE CARE

*Ambulatory EMR (over 75 physicians): **Epic EpicCare Ambulatory EMR***

*Ambulatory EMR (11-75 physicians): **Epic EpicCare Ambulatory EMR***

*Claims clearinghouse (over 20 physicians): **Waystar Clearinghouse***

*Home health: **Thornberry NDoc***

*Long-term care: **MatrixCare***

*Practice management (over 75 physicians): **Epic Resolute/Prelude/Cadence***

Ambulatory

*Practice management (11-75 physicians): **NextGen Healthcare Enterprise PM***

*Small practice ambulatory EMR/PM: **Aprima, a part of eMDs***

FINANCIAL/REVENUE CYCLE/HIM:

*Enterprise resource planning: **Workday HCM, Financial Management and***

Supply Chain

*Healthcare business intelligence & Analytics: **Dimensional Insight Diver***

Platform

PATIENT/POPULATION HEALTH

*Patient access: **DCS Global Patient Access***

*Patient Accounting & Patient Management (Large hospital/IDN): **Epic Resolute***

Hospital Billing

*Speech Recognition: Front-End EMR: **MModal Fluency Direct***

*Value-Based Care: (Patient Portals) **Epic MyChart***

Population Health: **HealthEC Population Health Management Suite**

Virtual Care Platforms: **InTouch Health Telehealth Network**

Security & Privacy: *Cybersecurity Advisory Services:* **Meditology Services**

SERVICES AND CONSULTING

Application hosting: **Epic**

Extended business office: **HRG**

Financial improvement consulting: **PWC**

Healthcare management consulting: **Premier**

HIT Advisory Services: **Optimum Healthcare IT**

HIT Enterprise Implementation Leadership: **Impact Advisors**

HIT Implementation Support & Staffing: **Galen Healthcare**

Partial IT Outsourcing: **ROI Healthcare Solutions**

Revenue Cycle Outsourcing: **Navigant Cymetrix**

Strategy, Growth & Consolidation Consulting: **Premier**

Technical Services: **Navin, Haffty & Associates**

Value-Based Care Consulting: **Deloitte**

Value-Based Care Managed Services: **Arcadia**

Healthcare innovations

IMAGING SYSTEMS

Cardiology: **Watson Health Imaging Merge Cardio**

PACS (Large Hospital/IDN): **Sectra PACS**

VNA Image Archive: **Carestream Vue Archive**

PAYER SOLUTIONS

Care Management Solutions: **Casenet TruCare**

Payer Claims & Administration Platforms: **Conduent MediTrac (Health Solutions Plus)**

Payer Quality Analytics: **MedInsight Platform**

Work Site Health Services: **Activate Healthcare**