

## Naming the Best in KLAS for HIT software and services

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Vendor research firm KLAS Enterprises is out with its annual Best in KLAS awards for health information technology software vendors and service firms. Epic Systems is the top overall vendor for the 6th consecutive year and Impact Advisors is the No.1 IT services firm for the fourth straight year.

KLAS rankings, measuring satisfaction rates, are based on thousands of interviews with hospitals and physician practices during the past year. Health information exchange vendor Medicity scored 20 points higher than it did a year ago, making it the most improved vendor. Vendors with multiple top honors include Epic, Impact Advisors, Merge Healthcare, Athenahealth, CareTech Solutions, CureMD and Galen Healthcare. Here are the Best of KLAS winners:



### Software Segment Leaders:

Acute Care EMR: Epic EpicCare Inpatient EMR  
Ambulatory EMR (1-10 doctors): CureMD EMR  
Ambulatory EMR (11-75 doctors): Athenahealth athenaClinicals  
Ambulatory EMR (75+ doctors): Epic EpicCare Ambulatory EMR  
Business Intelligence/Analytics: Dimensional Insight, The Diver Solution  
Cardiology: Merge Cardio  
Claims and Clearinghouse: ZirMed Clearinghouse  
Community HIS: Meditech C/S Community HIS (v.6) (1-200 beds)  
Document Management and Imaging: Hyland Software, OnBase  
Emergency Department: Wellsoft EDIS

Enterprise Resource Planning: Oracle PeopleSoft Enterprise  
Global (Non-US) Acute EMR: InterSystems TrakCare EPR  
Global (Non-US) PACS: Sectra PACS (Non-US)  
Global (Non-US) Patient Administration Systems: Cerner Millennium Patient  
Administration System (Non-US)  
Health Information Exchange: Epic Care Everywhere  
Homecare: Thornberry NDoc  
Laboratory: McKesson Lab  
Long-Term Care: PointClickCare  
PACS: Sectra PACS (Large – over 200 beds)  
Patient Access: Experian Health e-Care NEXT (Passport)  
Patient Accounting and Patient Management: Epic Resolute Hospital Billing  
(Large – over 200 beds)  
Patient Portals: Epic MyChart  
Population Health: IBM Population Health Management Suite (Phytel)  
Practice Management (1-10 doctors): CureMD PMS  
Practice Management (11-75 doctors): Athenahealth athenaCollector  
Practice Management (75+ doctors): Epic Resolute/Prelude/Cadence Ambulatory  
Radiology: Merge Unity RIS (DR Systems)  
Speech Recognition – Front End: Dolbey Fusion SpeechEMR  
Surgery Management: Epic OpTime  
VNA/Image Archive: Merge iConnect Enterprise Archive

**Professional Services:**

Application Hosting (CIS/ERP/HIS): Cerner Application Hosting  
Extended Business Office: Navigant Cymetrix  
Extensive IT Outsourcing: CareTech Solutions  
HIT Enterprise Implementation Leadership: Navin, Hafty & Associates  
IT Advisory Services: Impact Advisors  
Partial IT Outsourcing: CareTech Solutions  
Revenue Cycle Transformation: Deloitte Consulting  
Technical Services: Galen Healthcare  
Value-Based Care Advisory Services: Premier  
Value-Based Care Managed Services: Lumeris