

## ■ Diver Platform Product Suite™

AN ALL-INCLUSIVE, END-TO-END BUSINESS INTELLIGENCE PLATFORM

*Five-Time "Best-in-KLAS" winner in Business Intelligence / Analytics*



Gain **Insights** to Reduce Costs,  
Increase Revenue & Improve Outcomes



The changing healthcare landscape is providing both new opportunities and new challenges for healthcare organizations. The shift to value-based care is all about improving patient outcomes—and providers who excel will be rewarded financially. How can you gain the insights to move the needle in the right direction?

Business intelligence (BI) and analytics solutions provide you with the insight you need to turn data into action. But in order for BI to really make a difference, you need a cohesive solution that touches all areas of your healthcare organization—like **Diver Platform**.

## DIVER PLATFORM PROVIDES:



### Data Integration

Diver's powerful ETL (Extract, Transform, and Load) tool set can easily integrate all your enterprise internal / external data from multiple sources and in multiple formats—providing a validated and complete view of all information.



### Data Governance & Analytics

Diver's Measure Factory™ provides a business rules engine designed to put your governance stakeholders and subject matter experts (SMEs) in the driver's seat. These users can view and tailor the relevant measures and business rules. Plus, Diver's security module handles user authentication and access control based on the user, group, and role. The security functionality is robust and meets HIPAA requirements—including logging.



### Ad Hoc Analysis & Self-Service Reporting

Diver users have the ability to view information at a summary level and then “dive” directly into more detailed views to understand root causes. Diver enables users to dive in any direction they wish without the limitations of preset “drill paths” or hierarchical constraints.



### Interactive Dashboards & Scorecards

Diver ensures users are given timely access to business-critical metrics in a format that's meaningful to their specific roles, while acting as a reliable, centralized information access point.



### Data Engine

Our Spectre™ engine (columnar database) is a next-generation data engine which is engineered for speed. A columnar database (cBase) structure stores data in columns instead of rows, placing the information needed for each individual query in close proximity. The program is then run against the column-oriented data in memory, producing results at lightning speed. Spectre is highly scalable and can handle the largest data sets healthcare organizations produce.



### Data Visualization & Analytics

Diver provides users with the ability to easily identify trends and exceptions within the data by utilizing data visualization features. Data can be presented to users in multiple ways: interactive maps, indicators, bullet charts, trend lines, and gauges.

## ABOUT DIMENSIONAL INSIGHT

Dimensional Insight is a leading provider of BI solutions. Our Diver Platform is the only five-time “Best-in-KLAS” winner for business intelligence / analytics. We provide data integration, reporting, analytics, and dashboard capabilities embedded in our core BI platform as well as a portfolio of analytics-focused applications. These solutions enable health systems to gain insight into their data, allowing them to make better decisions that improve patient outcomes.

Founded in 1989, we have thousands of customers worldwide, and we consistently rank as a top performing BI platform by customers and industry analysts in our core market segments. Our team of healthcare experts applies their real-world experience to all of our solutions to ensure that we are helping our customers meet the unique challenges of healthcare to increase efficiency, reduce operating expenses, increase profitability, and improve patient care.

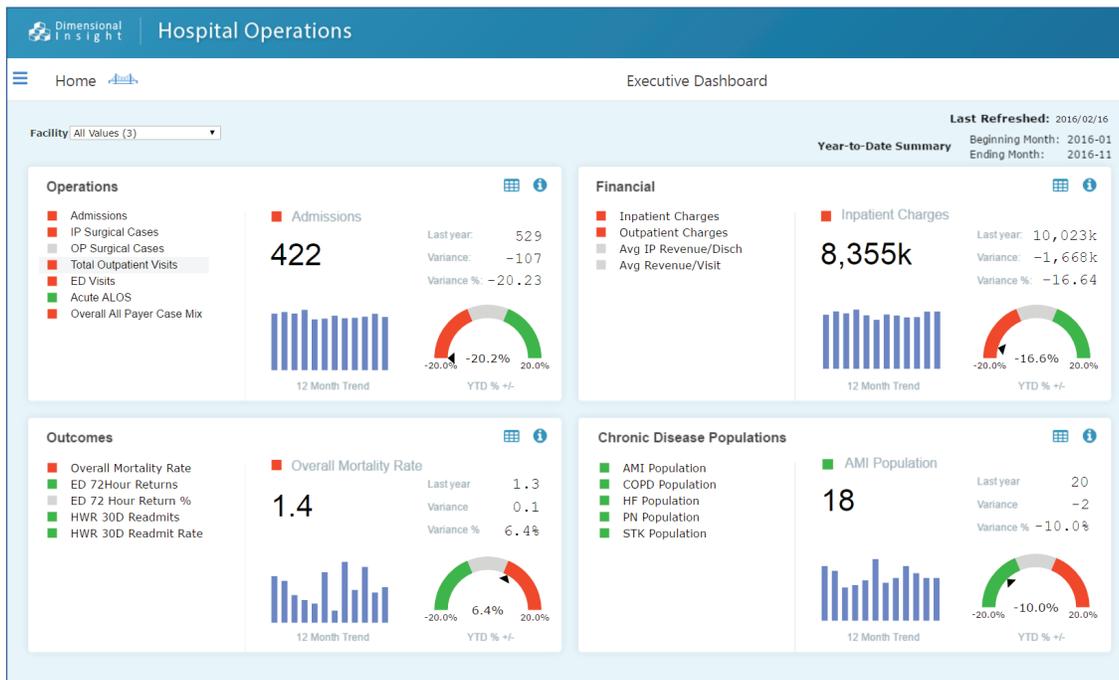
“Diver enables us to get information into the right hands at the right time. And it does so more quickly and cost-effectively than other business intelligence solutions we considered could. What also really impressed me about Dimensional Insight was that I was able to talk to Dimensional Insight’s MEDITECH customers and verify the ease-of-use and results they were able to realize through the technology.”

**William Byers, Chief Technology Officer  
Western Maryland Health System**

## HERE’S DIVER’S EXECUTIVE DASHBOARD:

- 4 interactive quadrants
- 7 different KPI views within each quadrant
- 6 data points within each KPI

That’s **168 report items** all at your disposal with a single mouse click. No additional report writing. No requests for additional data. No waiting.



## ADDITIONAL HEALTHCARE APPLICATIONS OF DIVER

### Finance:

- Service line profitability
- Patient billing / collections
- General ledger
- Revenue cycle management
- Denials management
- Revenue and expense analysis
- Utilization
- Scheduling
- Performance management

### Clinical:

- Chronic care patient alerting
- Critical labs reporting
- Disease management
- Intervention monitoring
- Meaningful-use compliance
- Patient satisfaction
- Physician scorecards
- Population health
- Quality / outcomes reporting

### Operations:

- Patient flow
- Benchmarking
- Surgery / OR
- Implant utilization
- Physician scorecards
- Productivity
- ED throughput
- Executive dashboard

## Diver Purpose-Built Applications:

- Physician Performance Advisor
- Meaningful Use Advisor
- Surgery Advisor
- General Ledger

## Diver Knowledge Bases:

- Hospital Operations
- Ambulatory Operations
- Productivity & Staffing
- Emergency Department
- Patient Throughput
- Pharmacy
- PQRS
- Labs

## Diver Deployment Options:

- Exception reporting
- Hybrid capabilities
- Alert notifications
- Data integration
- Ad hoc analysis
- Data discovery
- On-premise
- Dashboards
- Scorecards
- Mobile
- SaaS



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## CONSULTING & CUSTOMER SUPPORT

Dimensional Insight's professional services team offers an array of services that span the entire project life-cycle—from needs assessment to system maintenance. Our consultants employ best-in-class project delivery practices to design, implement, and customize your Diver deployment. Our consultants draw on their extensive knowledge of healthcare to deliver optimal results, faster implementations, and cost savings for our clients. We partner with each of our customers to ensure rapid implementation of all BI project initiatives. Our #1 objective is to provide the expertise and process knowledge to maximize return-on-investment and minimize risk.

## TRAINING OPTIONS

Diver training helps users, developers, and IS / IT staff fully understand and benefit from the power of Diver. Courses are delivered onsite at customer organizations or online. Courses can be customized to meet specific needs and organizational challenges.

## DIVER IS A COMPLETE BI PLATFORM

Every implementation includes the installation of all back-end server and production components. There are no hidden costs or expensive third-party tools required to deploy additional features. Users access data through a number of interface options depending on their specific information-viewing and analysis needs.

